

## HOW TO PLACE A WARRANTY CLAIM

To obtain warranty under this coverage, the homeowner must notify the Authorized Dealer where the product was purchased. The dealer will inspect the problem and inform Extreme Window and Entrance Systems if service is required.

Extreme Window and Entrance Systems will then investigate the claim and /or may inspect the product. If it's determined the parts are defective, we shall within a reasonable period of time, provide the necessary replacement.

## WHAT THIS WARRANTY COVERS

Extreme Window and Entrance Systems warrants that products will be free from defects in material or workmanship as identified below for the time periods described *on reverse*.

## OUR COMMITMENT

At Extreme Window and Entrance Systems, we appreciate and understand that in today's marketplace, value, quality and service are simply expected. Extreme specializes in making only high end quality windows and entrance systems and back it with an industry leading warranty program.

## PVC WARRANTY

Extreme Window and Entrance Systems warrants against defects in material such as flaking, rotting, pitting, blistering or peeling of any vinyl components to the original purchaser. *Refer to warranty details on reverse for limits and exclusions.*

## INSULATED GLASS WARRANTY

Extreme Window and Entrance Systems warrants that the insulated glass unit will not develop an obstruction of view, which is the direct result of moisture between the sealed unit caused by a seal failure to the original purchaser. *Refer to warranty details on reverse for limits and exclusions.*

## WINDOW HARDWARE WARRANTY

Extreme Window and Entrance Systems warrants that all hardware shall remain in operational condition to the original purchaser. *Refer to warranty details on reverse for limits and exclusions.*

## TRANSFERABILITY

In the event you sell your residence or it becomes occupied by someone other than the original owner, the warranty is 5 years on parts from initial date of purchase. *Refer to warranty details on reverse for limits and exclusions.*

## EXCLUSIONS

- Condensation on window and or glass is not covered under this warranty.
- Glass breakage of any kind is not covered under this warranty.
- Replacement of normal wearing parts is not covered under this warranty.
- Improper or faulty installation of product(s) is not covered under this warranty.
- Product(s) that have been repaired, modified or altered in any way other than by an authorized Extreme Window and Entrance Systems representative is not covered under this warranty.
- Damages which have been caused by painting or coated in any way or if harmful solvents have been used to clean the product(s) are not covered under this warranty.
- Any abuse, misuse or failure to do reasonable maintenance is not covered under this warranty.
- We will not be responsible for acquiring, erecting or dismantling scaffolding or any other equipment.
- Screen damages due to normal wear and tear, misuse, abuse, or insect or animal activity.
- Repairs to product located more than 100 km from an authorized dealer or distributor without prior agreement on travel costs and/or product not accessible by road.

## CONDITIONS

This coverage is for personal residential use and does not apply to commercial applications. The home owner will be required to provide proof of purchase. Extreme Window and Entrance Systems reserves the right to repair or replace defective parts with similar or alike ones and to change any specification or design. The extent of this warranty is limited to the replacement of defective parts only. The replacement part(s) will be provided to the dealer where the product was purchased and may be picked up free of charge.

Under no circumstance shall Extreme Window and Entrance Systems be responsible or liable for consequential or incidental damages of any kind, including injury to person(s), damage to structure or any of its content, resulting from Extreme Window

*This warranty is effective for Extreme Window and Entrance Systems products manufactured by us on or after October 1<sup>st</sup>, 2012. Any previous warranties will continue to apply to products manufactured by us prior to this date.*



## Discover the Extreme difference.

It's built into every unit we make.  
***We guarantee it for life.***

Whether your building or renovating, providing quality windows and entrance systems for Atlantic Canadian homes is something we take very seriously.

We specialize in making only high end quality windows and entrance systems and back it with an industry leading warranty program.

Every window is crafted to exceed CSA, NFRC and Energy Star requirements to ensure your expectations are exceeded!

CONCERTO High Energy-Efficient Window Systems, **TESTED at -30°C**, for comfort, security and  
**A GREENER COMMUNITY**



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Lifetime  
Warranty  
Quality Guaranteed

### Window Warranty

	Heritage	Premium	Advantage
Sealed Unit	Lifetime	Lifetime	30 Years
Hardware	Lifetime	Lifetime	30 Years
Frame/Sash	Lifetime	Lifetime	Lifetime
Factory Applied Paint	10 years	10 Years	N/A
Labour	1 Year	1 Year	1 Year

### Patio Doors Warranty

	Interga	Jazz
Sealed Unit	20 years	20 years
Hardware	1 Year	1 Year
Frame/Sash	20 Years	20 Years
Factory Applied Paint	N/A	10 Years
Labour	1 Year	1 Year

Note: Internal Blinds - 10 year seal failure, 5 year on operation

### Entrance System Warranty

	Pre-finished & painted	Fiberglass & Belleville	Fiberglass & Barrington
Sealed Unit	10 years	10 Years	10 Years
Slab	10 Years	25 Years**	Lifetime**
Wood Frame	5 Years*	5 Years*	5 Years*
Vinyl Clad Frame	10 Years	10 Years	10 Years
Composite Frame	5 Years	5 Years	5 Years
Factory Applied Paint	5 years	5 Years	5 Years
Labour	1 Year	1 Year	1 Year

Note: Internal Blinds - 10 year seal failure, 5 year on operation.

#### Limitations:

\*Wood frames must be painted within 6 Months of installation.

\*\*Fiberglass slabs must be stained or painted on all 6 sides with in 60 days of purchase.

Product must be repainted every 1-5 years depending on product exposure.

Authorized Dealer



Proudly built in Moncton, New Brunswick



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Lifetime Warranty